



Privacy Policy

Shymkent-Ai

At Shymkent-Ai, safeguarding your privacy and the security of your personal information is a cornerstone of our commitment to you. This Privacy Policy details the methods we employ to collect, use, disclose, and protect your data when you access our website or engage with our services.

Information Collection

1. We collect personal information in various scenarios, such as when you browse our website, enroll in a course, or interact with us. The types of data we collect include:

- **Personal Information:** Name, email address, and telephone number.
- **Usage Information:** IP address, browser type, operating system, and details of your interactions on our site.
- **Cookies:** To improve your experience and analyze site usage, we utilize cookies and similar technologies.

Usage of Information

2. The data we gather is used for multiple purposes:

- **Service Provision and Enhancement:** To deliver and improve the courses you have enrolled in.
- **Communication:** To send you updates regarding courses, marketing materials, and other pertinent notifications.
- **Usage Analytics:** To evaluate how our site is used and to enhance site functionality.

- **Compliance with Laws:** To adhere to legal obligations and regulatory standards.

Data Sharing

3. We do not sell, trade, or transfer your personal data to third parties without your explicit consent, except under conditions outlined in this policy.

We may share your data with:

- **Service Providers:** External companies that help us manage our services and website operations.
- **Compliance with Legal Requests:** We may disclose your information to meet legal requirements, following requests from law enforcement or other governmental authorities.

Data Security

4. We implement stringent security measures to protect your personal data from unauthorized access, alteration, or destruction. Nevertheless, no digital transmission or storage method is infallibly secure.

Your Rights

5. You are entitled to:

- **Opt-Out:** You may opt out of receiving marketing communications by following the instructions provided in those communications.
- **Modify or Delete Data:** You can update or request the deletion of your personal data by contacting us.

Children's Privacy

6. Our platform does not target and is not intended for children under the age of 16. We do not deliberately gather data from children. Should we learn that we have unintentionally collected data from a minor without consent, we will remove it promptly.

Policy Modifications

7. We may revise this Privacy Policy occasionally. All changes become effective immediately upon their posting on our website. We encourage you to review this policy regularly.

Contact Us

8. If you have questions or concerns about this Privacy Policy or your personal data, please email us at support@shymkent-ai.com.

Contact Form and Registration

9. Submitting our contact form provides us with your personal details like your name and email. This action signifies your consent for us to process this information to address your inquiries and potentially register you as a user, offering additional functionalities such as course registration and account management. If you do not wish to create a user account, please specify this in your message. Thank you for choosing Shymkent-Ai, and we look forward to serving you!